

# Registering an account to access the SIMS Parent App

## OPTION 2: Using a Federated (Third Party) Account

(Facebook, Twitter, Google, Microsoft, Office 365 or Apple ID)


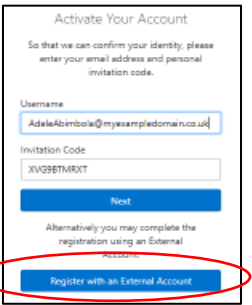
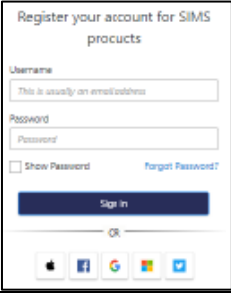
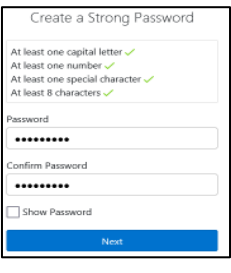
The School will invite Parents/carers to register to use the SIMS Parent App, to access important information including their child's report.

Once the invite is received, an account can be created in TWO ways: either by creating a SIMS ID account, or by using a Third-Party provider (either a Facebook, Twitter, Google, Microsoft, Office 365 or Apple ID account). [This guide takes you step-by-step through using a Federated Account.](#)

(To create a SIMS ID account instead, please refer to the separate guide *Creating a SIMS ID Account*).

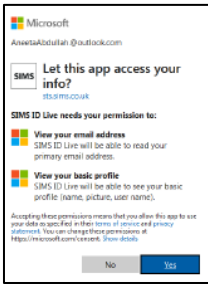
NOTE: Parents who have more than one child at the school only have to register once in order to view details published on the Parent App of siblings also attending the school.

### How do I register to use the Parent App via a Federated account?

<p>1. To avoid accidentally registering with the wrong account (especially if you are working on a shared computer), sign out of all accounts or use a private browser window.</p> <p>2. Click the green <b>Accept Invitation</b> button in the invitation email from noreply@sims.co.uk. If you cannot find this email, please check your SPAM/Junk folder.</p>	
<p>3. The <b>Activate Your Account</b> screen is displayed. Click the <b>Register with an External Account</b> button.</p>	
<p>4. Select <u>one</u> of these Third-Party providers to register: Apple ID, Facebook, Google, Microsoft/Office 365 or Twitter.</p> <p>On clicking one of these buttons, you will be transferred to the Third Party to complete standard account authentication.</p>	
<p>5. Sign into your Third-Party account.</p> <p>If you do not currently have one of these federated accounts, you can either register to use the Parent App by creating a SIMS ID instead (see alternate guide), or create one of the Federated accounts first, before registering.</p>	

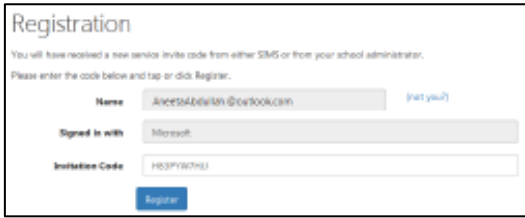
6. Click the **Yes** button to grant SIMS ID permission to access your information.

This screen is only displayed the first time you register an email address with SIMS ID.



7. The Registration screen appears. Your email address and third-party provider are displayed so you can confirm you have used the intended credentials.

Paste your personal invite code from your invitation email into the Invitation Code field. Click the Register button.




8. At the Account Registration screen, answer the security question (child's date of birth) and click the Verify button.

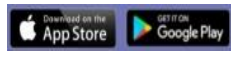
This is for security purposes only. This information will not be used in the SIMS Online Services system.

Your account is set up and configured. On completion, your SIMS Online Service launches.



Please ensure you use the following **format** when entering your child's date of Birth: **dd/mm/yyyy**

9.  Download the Sims Parent **App** for your phone via the App store or Google play:



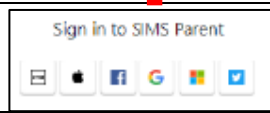
Once the registration process is complete, users can sign in

- EITHER via their smart phones, via the Parent App,
- OR using a PC or laptop via the following URL: <https://www.sims-parent.co.uk>

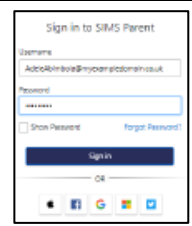
10. When subsequently accessing the Parent App, make sure the login option you select is the associated icon of the **SAME federated account you selected above**. (i.e. if you use a twitter account to register, use the same twitter account to access the Parent App)



11. Click the icon for the provider you registered with.



12. Enter your username and password, for that provider then click the Sign in button.



**If you need help with a Third-Party account password, please contact your account provider (Apple ID, Facebook, Google, Microsoft (including Office 365) or Twitter).**